



Templating Guide REFURBISHMENTS

This document is a guideline to ensure that your kitchen is ready for your templating appointment with our surveyor. Please ensure that all the following points are complete so that there are no issues on templating.

PLEASE NOTE, FAILURE TO FOLLOW THESE GUIDELINES MAY RESULT IN DELAYS IN THE PRODUCTION/INSTALLATION OF YOUR WORKTOPS AND RESULT IN ADDITIONAL CHARGES

- **Decision Maker**

On the day of templating we need you or someone authorized to make decisions for you on site e.g. Builder, kitchen fitter, partner, parent etc... Template cannot take place unless this person is present and available for the full duration of the appointment (appointments can take from 1-2 hours). An approximate timeframe will be given the day before the appointment and our surveyor will give one-hour notice before they arrive. The decision maker will be responsible with confirming and signing off on all details required for an accurate template such as joint position, overhangs, position of appliances etc...

- **Parking**

Our surveyor will need parking available on site for a small van. Please ensure this is available along with any permits required. Please ensure there is safe access to the property

- **Appliances**

- i) All appliances which are to be fitted in or require a cut out in the worktops must be on site. This includes but is not limited to sinks, hobs, pop-up sockets & taps. Sometimes it is a requirement for our surveyors to bring these items back to our workshop meaning they cannot be temporarily installed or connected.
- ii) Belfast, ceramic, composite and quartz sinks must be in the final position, fitted or rebated into the carcass with all necessary supports in place. If they are not in place, someone must be present to lift and fix these in place. Our surveyors are not responsible for installing or carrying these fixtures into the final position needed to get the measurements required. This is your kitchen companies responsibility.
- iii) Range cookers must be installed in the final position with all necessary documents relating to installation and clearance gaps required.
- iv) Where backsplashes or full wall cladding are required cooker hoods, switches/sockets and all wall mounted units & panels must be installed.

- **Wall finishes and decorating**

All plastering work should take place before template of the worktops. Plastering which takes place after templating can result in worktops not fitting correctly. Fitting of glass, steel or tile backsplashes should be carried out after installation of worktops. Painting and decorating should be completed after installation of worktops. If upstands/backsplashes are required and tiles are being removed, either partially or fully, these must be removed before survey so accurate lengths and heights can be determined.

- **Wall cladding & backsplashes:**

In some circumstances with wall cladding and backsplashes it is a requirement to remove pelmets and/or gables to allow a tighter finish. This will be advised to you by our surveyor and will need to be completed before our installations team arrive. Sometimes it is a requirement to move a socket to allow neater fitting of the stone. If this is the case our surveyor will advise on what is required. Wall cladding may require two visits to measure.

- **Base units**

- i) All base units be fixed together and secured to the wall and level in their final position. Island units need to be fully built, assembled, squared off and in position.
- ii) All end panels must be fitted to ensure correct overhangs can be added.
- iii) All appliances without a base unit which are fitted beside another appliance must have a 18mm panel between them. Where an appliance such as a dishwasher or washing machine is installed beside a full height end panel a baton or appropriate support must be installed level with the height of the base units.
- iv) Cabinet doors should be installed or be available on site for reference to determine appropriate overhangs. True handleless kitchens (those with a rail system) should have the rail and all doors fully installed.

- **Existing worktops**

Whilst we can measure with existing worktops in place, in certain cases these can cause an obstruction. Please ensure that existing worktops are not in place where there is a Belfast sink or in areas where there is an upstand/backsplash required to meet a unit or window above. If full cladding is required, then all existing worktops must be removed to ensure an accurate measurement can take place. Existing worktops can be thicker than the stone being installed, it is not the responsibility of Granite Tops to fill this gap or pack up the worktop to meet counter mounted units. Our surveyors are not responsible for removing or refitting any existing worktops. Existing worktops must be removed before installation. This is not the responsibility of Granite Tops or its employees.

- **Overhangs**

Overhangs on cabinets and on end panels are done to a standard determined by our surveyor by the type/style of kitchen. They will discuss with you or your authorized decision maker what this is. If you require different discuss this with the surveyor on site. Overhangs on islands for seating need to be discussed with the surveyor. Sometimes the overhang you want may not be achievable without support due to safety and material constraints. This will be discussed with you on site.

- **Working area**

The area in which the survey is to take place should be free of all obstructions such as uninstalled appliances, tools, general clutter etc... The worksurface being measured must be cleared of any obstructions such as plug in appliances (kettles, toasters, microwaves) or dust sheets covering the units.

Due to the nature of how we template we request that any tradesperson (painter, electrician, plumber etc...) leave the area being measured for the duration of the template so as not to hinder or obstruct our surveyor.

Additional notes:

- An additional call out charge of €200 will be charged if the above guide is not followed and we cannot carry out the template. If there is any aspect of this guide you are unsure of please email info@granitetops.ie and we will be happy to clarify and explain the points in more detail.
- We do not cut to plans or initial measurements used for pricing purposes
- After the template is completed, production team will check what was measured off what was priced and any additional costs or reductions in price will be confirmed to you before production.
- Surveyors do not know when your worktops will be fitted, they will give you a broad timeframe when asked which they cannot be held accountable to.
- The decision to abort a template call is at the discretion of the surveyor on site. Management will not override the decision made by the surveyor not to measure.
- Any changes made after signing off must be notified to us by email no more than 24 hours after the template is completed.

EXAMPLE IMAGE OF KITCHEN READY FOR TEMPLATE



More examples at <https://drive.google.com/open?id=1OIh0-sDe9iabHpgK-clLapaRjF9u9L9BL>

EXAMPLE IMAGE OF KITCHEN NOT READY FOR TEMPLATE



More examples at <https://drive.google.com/open?id=107lkytqk40sJTNJ8xyXsMd6Zk28WikSb>